

# Hidalgo County

## Resolution honoring the Hidalgo County Clerk's Office for the 2019 Exemplary Five Star Service Award

*Whereas* the Office of Arturo Guajardo, Jr. has been awarded the 2019 Exemplary Five Star Service Award for excellence in the Vital Statistics Registration Process; and

*Whereas* the Five Star Award recognizes offices that understand the importance of vital statistics and its impact on citizens and honors those who go above and beyond the duties of birth and death registration by attending trainings and keeping up with the latest legislation and trends. The award was presented in December 2019, during the 65th Annual Texas Vital Statistics Conference sponsored by Texas Public Health Association in Georgetown; and

*Whereas* to qualify for this award, local registrars must meet timeliness, training and registration management criteria set by the Texas Department of State Health Services Vital Statistics Unit; and

*Whereas* the Exemplary Award is given only to vital statistics registrars meeting extraordinarily high standards in work quality, timeliness, and exceptional service to their customers. Those eligible for awards include most County Clerks, Hospitals, Funeral Homes, some cities, and other entities providing vital statistic services; and

*Whereas* the County Clerk's Office became a Local Registrar on March 17, 2017. Mr. Guajardo credits Vital Statistics Official Records Manager Velma Ybarra and Deputy Clerks, Maria Ana De Leon, Monette Jasso, Sandra Rivera, Debbie Keller, and Rita Gonzalez for the work they do on a daily basis. The team has enhanced service and profitability, exemplifies professionalism, and provides excellent customer service.

*Now therefore, be it resolved* that the Hidalgo County Commissioners Court hereby recognizes the Office of Hidalgo County Clerk Arturo Guajardo, Jr. for outstanding service in the Vital Statistics Department as illustrated by the 2019 Exemplary Five Star Award.

Approved this 14<sup>th</sup> day of January 2020.



*Richard F. Cortez*

RICHARD F. CORTEZ

County Judge

*David L. Fuentes*

DAVID L. FUENTES

County Commissioner, Pct. 1

*Eduardo "Eddie" Cantu*

EDUARDO "EDDIE" CANTU

County Commissioner, Pct. 2

*Joe M. Flores*

JOE M. FLORES

County Commissioner, Pct. 3

*Ellie Torres*

ELLIE TORRES

County Commissioner, Pct. 4

*Arturo Guajardo, Jr.*

Attest: ARTURO GUAJARDO, JR.  
County Clerk